



WebPanda

Contact Form Auto Respond

The extension allows you to send an automatic response email to a customer on Contact Form submission.

You will get a default email template, which you can customize to your needs.

Customize the Response Email Template

To create a new email template go to **Marketing** → **Email Templates** → **Add New Template**.

From the **Template** drop-down select **Contact Form Auto-Respond** and then click the **Load Template** button.

Template

Contact Form Auto-Respond



Load Template

The content of the default Auto Respond email template will be loaded so you can edit it for your needs. To see the list of available variables click the **Insert Variable** button.

Currently Used For Stores -> [Configuration](#) -> [Contacts](#) -> WebPanda Auto-Respond -> Email Template (Default Config)

Template Name *

Template Subject *

[Insert Variable...](#)

Template Content *

```

{{template config_path="design/email/header_template"}}

<p>{{var data.name}},</p>
<p>{{trans "Thank you for submitting your request. We will be back to you as soon as possible."}}</p>

{{template config_path="design/email/footer_template"}}
```

Configure Auto Response email

To configure the extension go to **Stores** → **Configuration** → **General** → **Contacts** → **WebPanda Auto-Respond**

You can **Enable/Disable** the extension, select the **Email Sender** for the email and the **Email Template**. To configure the **Email Sender** go to **Stores** → **Configuration** → **General** → **Store Email Addresses**.

WebPanda Auto-Respond

Enable Auto-Respond <small>[store view]</small>	<input type="text" value="Yes"/>	<input checked="" type="checkbox"/> Use system value
Email Sender <small>[store view]</small>	<input type="text" value="Customer Support"/>	<input checked="" type="checkbox"/> Use system value
Email Template <small>[store view]</small>	<input type="text" value="Contact Form Auto-Respond (Default)"/>	<input checked="" type="checkbox"/> Use system value